

Parent and carer feedback post “Lockdown 3” 16.03.21

63/75 84 % of parents and or carers fed-back

	agree strongly	agree	agree strongly/agree	disagree	disagree strongly
1. I felt listened to and my views respected	58/63	5/63	63/63	0/63	0/63
	92%	8%	100%	0%	0%
2. My child and I were given practical and emotional support	56/63	6/60	62/63	1/63	0/63
	88%	10%	98%	2%	0%
3. I have a strong and trusting relationship with my son’s teacher and or other key staff	60/63	3/63	63/63	0/63	0/63
	95%	5%	100%	0%	0%

Parent carer comments below:

- “You’ve been brilliant, thanks’
- ‘You’ve been really helpful’
- ‘You have all been brilliant’
- ‘You have been great and I know I can always call you and you are there to help, thank you’.
- ‘You have all been amazing’
- ‘I would rate you and your team 1, you and your team are the best’
- ‘Perfect score on all questions. All teachers I have spoken to over lockdown have been brilliantly in all areas of support ‘
- “Yes, we felt respected and our views listened to, especially since we pulled him from school before the lockdown because of health concerns at home. We were supported and our decision was listened to, understood and supported.”
- “Yes, it’s been very good, you have gone above and beyond. The online sessions twice a week really helped take the burden from me and it really supported JC to have that social contact with school, some other people to talk to.”
- “The creative approach and ability to think on her feet when dealing with him has been much appreciated.”
- “You have always gone over and beyond for which I will be eternally grateful as a parent: always being fair when communicating with me and non-judgmental.”